



CITY OF UVALDE *Uvalde, Texas*

P.O. Box 799, 78802-0799
(830) 278-6616
FAX: (830) 278-8883

REQUIREMENTS FOR UTILITY SERVICES:

1. Customers need to provide

- A. Proof of ownership of home owners
- B. Lease Agreement or Landlord form (available in our office) for rental customers
- C. Realtors have proper forms needed

2. Identification of applicant and joint applicant

- A. Must be 18 years of age
- B. Current driver's license or valid ID

3. Signatures

The person(s) on the lease agreement / deed must be the one opening the account and must be present to sign work orders and utility deposits

4. Utility deposits (ALL DEPOSITS ARE NON-TRANSFERABLE**)**

- A. **Water Deposit** \$100.00 Inside/Outside City Limits Residential
\$200.00 Inside/Outside City Limits Commercial
- B. **Gas Deposit** \$100.00 Inside/ Outside City Limits Residential
\$100.00 Inside/Outside City Limits Commercial
- C. **Garbage** \$30.00 Inside City Limits
(90 Gall) \$50.00 Outside City Limits
\$50.00 Inside / Outside City Limits Commercial

5. The service application must be completed providing all the information above

6. Service appointments will be on a first come first serve bases and the hours are from 9:00am -4:00pm

The account will not be opened unless all required information is provided.

Upon termination of services or if after two (2) years with good credit and no balance is due; all deposits will then be applied to customer's account.

Disconnection of services:

Only an authorized employee of the City of Uvalde can disconnect your service at your request or for Non-payment

Any utility account that shows no payment history for 2 months or more will automatically be finalized.

Until you notify the City by coming into the office, by fax or by email, you are responsible for all services on active accounts.

NO SERVICE WILL BE CANCELLED BASED ON A PHONE CALL.

THANK YOU IN ADVANCE FOR YOUR COOPERATION



**FAILURE TO RECEIVE A UTILITY BILL DOES NOT EXEMPT
FROM PAYMENT.**

Failure to receive a utility bill shall not relieve any person of the responsibility for the payment of utility charges within the prescribed period, nor exempt any person from any discount forfeiture for delinquency in the payment thereof. (Prior code 25-80)

Revised March 2019